

RM 59/12

REQUEST

I would be grateful if you would send me the following information in relation to your HR and Payroll solution/ service (if you use different solutions/ providers for HR and Payroll please provide details of both):

1. The name of your current HR/Payroll software solution and provider. If this is outsourced please provide the name of your outsourcing provider.
2. The date that the contract was signed with your HR/Payroll provider.
3. The length of the current contract term for both HR and Payroll.
4. The date that the HR and Payroll contracts are due to be renewed.
5. The current annual maintenance charges for your HR/Payroll solution.
6. The original contract value of your HR/ Payroll solution.

RESPONSE

Further to your FOI request received on 29 October 2012, the answers to your enquiry are as follows:-

1. Our current HR software solution is "Workforce" from BondHR and the Payroll solution is Team Spirit from Bond.
2. The original HR solution was implemented approximately 12 to 15 years ago. The Payroll solution was commenced on 1 April 2002.
3. The contract for the HR and Payroll solutions is an ongoing contract with no end date.
4. The maintenance contract for the HR solution is renewed each January and for the Payroll solution we are billed annually each April.
5. The current yearly charge for the HR solution is £6,918.00 excluding VAT. The current yearly charge for the Payroll solution is £9,477.00 excluding VAT.
6. Not known as we are not required to keep records from 10 to 15 years ago.