

RM 58/12

REQUEST

Communications - Fixed and Mobile

I would like to make a Freedom Of Information Request upon your organisation with regards to communications.

With the increasing expanse of mobile working and mobile data, I am keen to understand how this now effects your organisation.

The list of questions specifically sought are:

1) Please detail the company who provides mobile communications (phones) to your organisation.

The information is sought in this format:

a) Name of provider (example Orange, Vodafone etc) and any contractor /reseller / authorised partner / retailer (example earphone warehouse / PremierTelecom)

2) Please detail the number of handsets in use by the organisation, funded by the organisation for staff use (example - 3000 units)

3) What brand of handsets are in use (example iPhone 4, Blackberry). Please provide breakdown of each brand (example 1500x Iphone 4, 500x Blackberry Curve, 1000x Nokia Lumia 900)

4) *The mobile contract:*

a) Please provide the annual cost for mobile communications years- 2009 -2010, 2010 - 2011 and 2011 - 2012.

b) Is there a cost for the handsets? - if so what is the cost (A mobile contract can consist of handset cost and calls cost - please detail this breakdown) Example response maybe: *The organisation has a contract where the handsets are zero cost but data and calls are paidfor - Or - Handsets were purchased at £50 each plus any calls and data.* If handsets were purchased. Please detail cost of handset.

c) When does the current contract for mobile phones expire? Please supply contract end date

d) What happens to handsets at the end of the contract?

e) If handsets are recycled - please detail which organisation recycles the handsets. (Name of Company)

f) Does the organisation have any handsets to dispose of now?

g) As staff have the ability to access data remotely, what duty of care is taken to ensure at the point of disposal, all data and contacts have been removed from the devices?

h) Is there a cost to remove data from the handsets? If so please detail this additional cost

i) Are the handsets wiped or totally destroyed? If their wiped what assurance do you have that all data will have been removed before resale by the contractor?
Please detail in full.

j) Who is your organisations nominated data controller? Please supply individual's name, telephone number and email address?

k) Who has overall responsibility for your organisations mobile contract?
Please detail individual's name, email and telephone number

1) Please detail any rebate from handset "scrappage" or recycle the organisation has received from the last 2x contracts

5) How many iPads or tablet computers will the organisation buy before 31.03.13

6) How many iPads or tablet computers will be purchased between 01.04.13 and 31.03.14

Land Based Communication

1) Which company currently provides your land based telephone communications? (example - BT?)

2) Are you contracted - if so when does the contract expire?

3) Please detail the value of the annual contract - your last 12 months spend?

4) Is it the intent of your organisation to move from traditional land based communications to VOIP?

5) If you haven't moved to VOIP - when are you scheduled to do this?
Please supply date

Internet Service Provider

1) Please detail (name of company) who currently provide your organisation with Internet Service Provision (if different from land based telephone communications provider)

2) Are you contracted? If so when does the contract expire?

3) Please detail the size of communication link to your organisation from the ISP

4) Please detail the value of this annual contract

RESPONSE

Further to your FOI request received on 23 October 2012, please find below the answers to your enquiry.

1. Vodaphone via a GPS (Government Procurement Service) RM1498 framework.
2. Currently we have 190 handsets.
3. A range of basic handsets are used except for 33 which are Blackberry and 1 i-phone.
4. (a) The spend on the Vodaphone contract:-
09/10 - £28,868
10/11 - £29,500
11/12 - £24,800
(b) Each handset qualifies for an allowance that covers the cost of a basic phone and there is a tariff charge and call charges applicable in some cases.
(c) The GPS framework has been renewed until June 2014 and is currently under consideration and evaluation by ourselves.
(d) Continue to be used or recycled.
(e) EMC

- (f) No
 - (g) A certificate of data clearance and waste transfer notice are provided by recycling company.
 - (h) No cost to remove data.
 - (i) Destroyed.
 - (j) Karen Neath, Head of Resource Management – 01255 686520 - kneath@tendringdc.gov.uk
 - (k) Karen Neath, Head of Resource Management – 01255 686520 – kneath@tendringdc.gov.uk
 - (l) The last recycled batch resulted in a £29 payback.
5. None.
6. Unable to specify.

Land Based Communication

- 1. BT
- 2. March 2014
- 3. £7,729.87
- 4. Already on VOIP
- 5. N/A

Internet Service Provider

- 1. Managed Communications AKA Daisy Communications
- 2. Our contract for the internet link expires on 2 June 2013
- 3. Unknown
- 4. Value per annum £19,358