

42/12

REQUEST

I want to submit a freedom of information request for the following information relating to ICT & Telecommunications:

Current Fixed Line Provider- Supplier's name

Fixed Line Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Fixed Line- Duration

Number of Lines

Minutes Provider- Supplier's name

Minutes Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Minutes Monthly Spend- Monthly average spend

Minute's Duration: the contract duration and not the actual minutes

Number of Extensions

Fixed Broadband Provider- Supplier's name

Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Fixed Broadband Annual Spend- Annual average spend

VOIP/PBX Installation Date: - please provide day, month and year (month and year is also acceptable).

Renewal Date on any leased Telephony systems - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Lease Provider- Supplier's name.

WAN Provider- please provide me with the main supplier(s)

WAN Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

WAN Annual Spend- Annual average spend

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

- Contract Title
- Supplier's Name
- Services Included
- Total Contract Value
- Duration
- Expiry Date- please provide day, month and year (month and year is also acceptable)
- Review Date- please provide day, month and year (month and year is also acceptable)
- Internal Contact: please can you send me there full contact details including contact number and email and job title.

If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.

RESPONSE

Current Fixed Line Provider- BT

Fixed Line Renewal Date- 09/04/2014

Fixed Line- Duration – 5 years

Number of Lines - 89

Minutes Provider- N/A

Minutes Renewal Date- N/A

Minutes Monthly Spend- N/A

Minute's Duration: N/A

Number of Extensions: N/A

Fixed Broadband Provider- Daisy Communications, BT, TalkTalk

Fixed Broadband Renewal Date- Daisy – 11 May 2013, BT – Annual on-going, TalkTalk – Annual on-going

Fixed Broadband Annual Spend- Daisy Communications - £17,580, BT - £1,151 & TalkTalk - £461

VOIP/PBX Installation Date: - April 2009

Renewal Date on any leased Telephony systems – We have no leased Telephony Systems

Lease Provider- N/A

WAN Provider- please provide me with the main supplier(s)

- a) Daisy**
- b) City Fibre**
- c) BT on Separate Bonded Lines (Cash Offices)**
- d) BT – Les 100**
- e) Micrologic (Backup Internet)**
- f) Networks by Wireless (Inter Office)**

WAN Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

- a) BT- Annual on-going**
- b) City Fibre – 24/07/08 23/07/18 Years, Ten years**
- c) Networks by Wireless – Annual on-going**
- d) Micrologic – Annual on-going**

WAN Annual Spend- Annual average spend

**Cost (per annum) of the WAN Service to yourselves (not including your resource costs), £13133 for LES 100,
City Fibre – 6410.80
Networks by Wireless – Finishes this year
Micrologic – 3672.00**

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

- Contract Title – **Telecoms Network Framework Agreement BT92348**
- Supplier's Name – **BT Global Services**
- Services Included – **IPT, LAN, Voice, Professional Services**
- Total Contract Value - **£424,606.96**
- Duration – **5 Years**
- Expiry Date – **9/4/2014**
- Review Date – **April 2013**
- Internal Contact: **Mr Damian Williams, Facilities Manager 01255 686319
dwilliam@tendringdc.gov.uk**