

FOI – 83/2018

REQUEST

I would like to know if your council has given licenses to alcohol delivery services in your area and if so, how many, and what the conditions are. We would also like the names of the companies.

It would be good to know the present figures, and figures for the last two four years if possible.

RESPONSIBLE

Please see information below in response to your recent FOI request.

I can confirm that Tendring District Council has issued licences for alcohol home delivery service to the following two companies; no further licences have been issued. The conditions for the relevant companies are listed below the company name.

Bell 4 Booze

1. Staff will be trained in responsible retail of alcohol and refresher courses will be held every six months and shall cover the following knowledge areas:
Refusing sales, including refusals to intoxicated persons and underage persons.
Lone worker protocols, specifically delivery staff. Challenge 25 policy.
2. Staff training records shall be kept and made available to Essex Police or an authorised officer upon request.
3. Alcohol for pre ordered deliveries only shall be on board any of the delivery vehicles.
4. Risk assessments to be carried out and reviewed annually or sooner if necessary to cover at least: Lone working & premises security.
5. The DPS or their delegates shall actively engage with Pub watch or any similar organisation should there be one available in the area.
6. Sales will cease at 00:00 hours with an additional licensed hour for deliveries and completing the transaction by the supply of alcohol the sale only.
7. All staff shall be suitably trained for their job function. The training shall be written into a programme ongoing and under constant review and shall be made available to a relevant responsible authority when called upon.
8. Alcohol purchases shall be made by debit or credit card only.
9. The premises licence holder shall ensure that each delivery vehicle retains an incident record book. Each record shall be maintained and kept for a rolling period of 12 months. The incident record book shall record details of all refusals to sell alcohol. These details shall include the address to which alcohol was delivered but the sale refused, the reason(s) for refusal and a description of the individuals involved. Other incidents to be recorded shall include any incidents which may arise further to the promotion of the licensing objectives.
10. All drinks promotions shall be risk-assessed to ensure the promotion is not irresponsible. Each risk-assessment shall consider the nature of the promotion including the size and duration of any discount and the type of customer potentially attracted by the promotion.
11. Regular checks and maintenance shall be carried out on all delivery vehicles to ensure each vehicle is at all times roadworthy.

12. All delivery drivers shall possess a valid driving licence and hold suitable car insurance.
13. Delivery drivers shall not consume any alcohol immediately prior to or during their shift.
14. Customers shall not be permitted to call at the premises.
15. Upon arrival at a customer's residence or venue delivery drivers shall not toot the vehicle's hooter to attract the customer's attention. The vehicle's engine shall be turned off while the alcohol delivery occurs and the driver shall leave the area with the minimum of vehicular noise, i.e. doors closed quietly, engine not 'revved' excessively.

Quality Diner

1. A good quality CCTV system shall be installed at the premises, which also covers the immediate external area of the premises
2. A record to be kept of all video images made from the CCTV system installed, and retained for a period of not less than 21 days. The tapes or CD Roms from the system to be made available to police officers on request when required for evidential purposes.
3. The premises to close punctually at the times indicated on the application, that is:-

Monday, Tuesday, Wednesday and Sunday - 01.30 hours

Thursday, Friday and Saturday - 03.00 hours

4. That staff be made available on closing the premises to clear all rubbish, food wrappers, etc., from the premises and the immediate vicinity.
5. At least four members of staff to be on the premises when open to the public from 22.00 onwards and at least one of those persons are able to speak English fluently.
6. No Off sales of alcohol may be delivered off the Premises other than by internet or telephone orders. Sales of alcohol must be pre-ordered by telephone or internet and invoice/orders must be carried on delivery vehicle and produced by delivery driver on request, to any Authorised Licensing Officers of the Council and Police Officers. Only pre-ordered alcohol may be carried on the delivery vehicle with invoices for each specific address, as ordered via telephone or internet only, and delivered directly to that address.
7. The Quality Diner must keep a record of all alcohol orders with name and address of customer ordering. This record must always be produced for inspection at the request of Authorised Licensing Officers of the Licensing Authority and Police Officers to ensure compliance with the Premises Licence condition.
8. When alcohol is sold, it will be for home delivery only. No alcohol to be sold on the Premises.
9. In order to positively assist with the promotion of the Prevention of Crime and Disorder and the Prevention of Public Nuisance Licensing objectives under the Licensing Act 2003, this premises voluntarily supports the Tending Community Safety Partnership Reducing the Strength scheme to not sell Super Strength Beer, Lager and Cider defined as having an Alcohol By Volume (ABV) content of between 6.5% and 12% at very low prices, e.g. for considerably less than its RRP or at a level which may attract or encourage street drinking and alcohol related anti-social behaviour. This voluntary agreement does not apply in respect of specialist or branded, premium priced products such as craft ales, local or micro –brewery specialist products, boxed gifts or national celebratory/commemorative Beer, Lager or Cider with an ABV content of 6.5% or greater.

Bell 4 Booze has now gone through. The conditions for Quality Diner are slightly different as they are not solely a home delivery company, they are a food vendor (kebab shop).