

## Payment solutions - Income Management and cash receipting FOI

Question	Answer
1. What Income Management solution do you use?	AXIS Income Management software (AIM)
1.1 Is the solution hosted off-site?	No
2. What card payment solution do you use for:	
2.1 Internet Payments	Pay360/Capita, Lloyds Cardnet (Theatre)
2.2 Mediated payments over the phone	Pay360/Capita
2.3 Automated telephone payments	Pay360/Capita
2.4 Card present payments (Chip & pin)	Pay360/Capita, Lloyds Cardnet (Theatre), Barclaycard (Leisure centres)
3. Who supplies the solutions in question 2 above	See above
4. Are these solutions hosted off site?	Yes
5. Are there more than one payment solutions in your Authority?	Yes
5.1 If so, how many and who are the suppliers?	4 - as for question 2 plus Allpay for barcoded payments
6. Approximately how many debit and credit card transactions do you take annually?	83,000
7. Who provides your merchant services?	Capita, Lloyds Cardnet, Barclaycard
8. Is this provided as part of your Banking Contract or by the Card Payment Solution provider?	By the Card Payment Solution Provider
9. Is the authority PCI-DSS compliant?	Yes