

REQUEST AND RESPONSE

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why?

**BT**

2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**01/04/17 Rolling**

3. **Fixed Line- Contract Duration-** the number of years the contract is for each supplier.

**1**

4. **Type of Lines-** Please can you split the type of lines per each supplier? PSN, Analogue, SIP

**ISDN, PSN, SIP**

5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

**32 ISDN, 15 PSN, 677 VOIP Numbers on call manager**

**Contract 2**

6. **Minutes/Landline Provider-** Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?

**BT**

7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

**01/04/17**

8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.

**5600.00**

**9. Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.

**1**

**10. Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

**480**

### **Contract 3**

**11. Fixed Broadband Provider-** Supplier's name if there is not information available please can you provide further insight into why?

**Daisy**

**12. Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**Daisy – Annual ongoing**

**13. Fixed Broadband Annual Average Spend-** Annual average spend. An estimate or average is acceptable.

**23320.00**

**14. VOIP/PBX Installation Date of the organisation's primary telephone system:** - please provide day, month and year (month and year is also acceptable).

**April 2009**

### **Contract 4**

**15. WAN Provider-** please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

**BT Global**

16. **WAN Contract Renewal Date**- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

**01/04/17 rolling**

17. **Contract Description:** Please can you provide me with a brief description of the contract

**Various contracts to Leisure Centres and Sheltered accommodation units.**

18. **Number of sites:** Please state the number of sites the WAN covers. Approx will do.

**15**

19. **WAN Annual Average Spend**- Annual average spend. An estimate or average is acceptable.

**Average spend is estimated at £19000 plus line and call charges**

18. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

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