

REQUEST AND RESPONSE

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why?

BT

2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

01/04/17 Rolling

3. **Fixed Line- Contract Duration-** the number of years the contract is for each supplier.

1

4. **Type of Lines-** Please can you split the type of lines per each supplier? PSN, Analogue, SIP

ISDN, PSN, SIP

5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

32 ISDN, 15 PSN, 677 VOIP Numbers on call manager

Contract 2

6. **Minutes/Landline Provider-** Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?

BT

7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

01/04/17

8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.

5600.00

9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.

1

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

480

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Daisy

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Daisy – Annual ongoing

13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.

23320.00

14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).

April 2009

Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

BT Global

16. **WAN Contract Renewal Date**- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

01/04/17 rolling

17. **Contract Description:** Please can you provide me with a brief description of the contract

Various contracts to Leisure Centres and Sheltered accommodation units.

18. **Number of sites:** Please state the number of sites the WAN covers. Approx will do.

15

19. **WAN Annual Average Spend**- Annual average spend. An estimate or average is acceptable.

Average spend is estimated at £19000 plus line and call charges

18. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

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