

## FOI 514/2016

### REQUEST

Please could you provide the following information?

#### General

- Number of Sites
- Number of Employees
- Number of IT Staff
- Annual IT Budget

#### Desktop

- Number of Desktops?
- Do you use VDI?
- If so what platform do you use?
- Desktop Refresh date?
- Date support contract ends?
- VDI refresh date (if relevant)?

#### Datacentre

- Number of Windows Servers?
- Number of UNIX/Linux Servers?
- Server platform?
- Virtualisation platform?
- What operating system do you use?
- Virtualisation refresh dates?
- Percentage Virtualised?
- Server Refresh Date?
- Value of contract?
- Location of datacentre(s)
  
- Volume of Data in TBs
- Storage Vendor?
- Storage Virtualisation?
- Storage Refresh Date?
- Date Storage support contract ends?
- Value of contract?
  
- Tape vendor?
- Disk backup?
- What backup software do you use?
- Backup refresh date
- Date backup support contract ends
- Value of support contract
- Disaster Recovery contract renewal date?
  
- Network vendor?
- Network speed?
- Storage network?
- Network refresh date
- Value of contract
- Do you use WAN optimisation?
- If so what product do you use?
- Network virtualisation?

#### Applications

- Database vendors?
- Email provider?
- CRM Provider?
- ERP Platform?
- Database Archival?
- Email Archival?
- File Archival?

#### Cloud

- Are you using or are interested in AWS/Google or Azure for cloud services?
- Do you use any Cloud File Storage? If so, what?
- What automation tools do you use?
- Do you outsource?
- Outsource contract renewal date?

In addition, please could you provide a copy of your IT Strategy for 2017 and an Organisation chart depicting the IT department with contact names?

#### **RESPONSE**

See attached