

FOI 413/2016

REQUEST AND RESPONSE

**Q1: Does your local authority issue guidance to those who work on their own?**

**Tendring District Council has a lone working policy.**

**Q2: Approximately, how many employees of your local authority are now classed as lone workers? As a percentage of total number of employees?**

**Total of 711 employees including casual workers. All employees could be classed as lone workers at some point. We have approximately 195 workers who have work mobiles.**

**Q3: Are those employees who undertake lone working provided any form of specialised training, such as conflict avoidance or De-escalation techniques?**

**Yes – We provide conflict resolution training.**

**Q4: Are lone workers issued any PPE safety equipment or means for signalling an emergency (i.e. personal alarms, pagers, mobile phones?)**

**Yes – Mobile phones, Skyguard system. Also, Dog Wardens and Community Wardens have mobile cameras.**

**Q5: Does the Local Authority provide this equipment / service or is it outsourced to private sector companies? If so, whom?**

**We buy the equipment and issue it to staff. Skyguard is the company itself and the mobile phones come from Vodafone Corporate online.**

**Q6: How many assaults were reported by staff to the Local Authority in 2015 (if no stats known, then for the year 2014).**

**None recorded.**

**Q7: Please provide the name and job titles of the person(s) responsible for the safety of your local authority's lone workers or lone worker policy and lone working risk assessments (health and safety manager?)**

**Stephen Rowell – Health and Safety Manager**

**Q8: Please list the contact details (phone, email) of these person(s) responsible.**

**01255 686758  
[srowell@tendringdc.gov.uk](mailto:srowell@tendringdc.gov.uk)**