FOI 409/2017

REQUEST

I am looking for more information on your Environmental health officer/department. In particular I'd be interested in receiving anything you have relating to the functions of the department/person. For what reasons should people contact them (eg types of: pests/ repairs/ environmental issue/ anything else), what things do they not cover, the normal wait time before the environmental health officer/ department addresses the reported issue.

I'm also very keen to know in more detail the type of repairs to property the environmental health officer/department should be informed of.

RESPONSE

Please see lists below in response to your recent FOI request:

Environmental do cover:

- Waste collections
- Recycling
- Street cleaning
- Abandoned vehicles
- Garden waste service
- Stray dogs
- Registering food businesses
- Food premises inspections
- Food poisoning complaints
- Food hygiene complaints
- Animal licensing
- Breeding/boarding licences
- Noise nuisances
- Odour nuisances
- Light nuisances
- Assisted funerals
- Rubbish accumulations
- Pest issues
- Bonfires
- Air quality
- Contaminated land
- Private water supplies
- Litter/dog bins
- Food export certificates
- Ship sanitation certificates
- Tattoo/piercing/microdermabrasion licences

Environmental do not cover:

- Drains
- Overgrown gardens

- Managing of local recycling centres
- Clinical waste
- Commercial waste
- Bulky collections
- Bulk bins for flats
- Parking issues
- Clearing flytipping from private land
- Council housing repairs
- Maintaining public highways/pot holes etc
- Homeless issues
- Seafront issues
- Baiting of open spaces
- Health & Safety
- Neighbour issues e.g. shouting/smoking drugs/slamming of doors/stomping
- Seagulls
- Animal welfare
- Rehoming of animals

For all reported issues we do not give out a time scale as to when this will be completed due to the fact that some cases need investigation/monitoring/notices served.