

1. List of corporate and enterprise software applications used and under the process of acquisition	See list below
2. Name, Telephone Numbers and Email addresses of officers responsible for system administration of the above applications.	Tendring DC has an outsourced IT service - all system administration is conducted via a member of the client team or its outsourced partner)
3. Your IT Strategy Policy document	ICT and E-government Tendring District Council
4. Your Information Security Policy document	Your right to know Tendring District Council
5. Name, Telephone Numbers and Email addresses of the following officers	Chief Executive - Ian Davidson - 01255 686007 - idavidson@tendringdc.gov.uk Corporate Services Director - Martyn Knappett - 01255 686501 - mknappett@tendringdc.gov.uk Public Experience Director - June Clare - 01255 686741 - jclare@tendringdc.gov.uk Life Opportunities Director - Paul Price - 01255 686430 - pprice@tendringdc.gov.uk Planning Services Manager - Catherine Bicknell - 01255 686101 - cbicknell@tendringdc.gov.uk IT Manager - John Higgins - 01255 686339 - jhiggins@tendringdc.gov.uk
All Chief Officers	
Head of IT, HR, Legal & Committee Services	

Description	Department	Supported By	
MS Visio	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
MS Project	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
MS Publisher	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
MS Office	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
MS Outlook	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
MS Windows	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
Security software including Anti virus, encryption, etc (Server and Desktop)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
PICS	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
Cash Receipting (AIM & ACR)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk
Democratic Info System (Egenda transitioning to Modern.gov)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendringdc.gov.uk

ID Management V2 4.0	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Beach Huts	Public Experience	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Desktop Integration (Northgate Housing)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Housing Rents (Northgate)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Financial Ledger (Agresso)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Northgate Business Rates	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Northgate Council Tax	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Northgate Housing Benefits	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Payroll (Team Spirit)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Theatre Booking System (Essex Live)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Careline (Tunstall)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
HR (Team Spirit)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
GIS (Esri)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Crematorium (Gower)	Public Experience	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Creditors (Agresso)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Environmental Health (UNIFORM)	Public Experience	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Land Charges (CAPS)	Planning	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Private Sector Housing (CAPS)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Estates Management (CAPS)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
LPG plus GMS Gazetteer (CAPS)	Planning	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Business Objects (Northgate Housing)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
District Council Treasury Management (DCTM)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
E-Forms (Ebase)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Debtors (Agresso)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Gladstone LMIS (Leisure Management Information System)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Northgate Benefit Fraud	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Corporate EDRMS (IDOX)	Planning	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
ESRI Local View	Planning	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Parking Services System (Chipside)	Public Experience	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Audit System (Pentana PAWS)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Contact Centre application (Cisco Call Manager transitioning to Mitel Mi Contact Centre)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
EDRM application (idoc - Northgate)	Life Opportunities	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
BACS (Paybase)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk

Planning (CAPS)	Planning	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Licensing (UNIFORM)	Public Experience	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Classifier (Baldon James)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Power Management (Certero)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk
Electoral Administration (Xpress)	Corporate Services	ICT Client Team & Trustmarque	ICTServices@tendingdc.gov.uk