

FOI 383/2016

REQUEST

- What manufacturer telephone system are you using? Cisco Telephone System
- How many extensions are there on your telephone system? 1053
- Who maintains your telephone system? The telephone system is maintained by the Council's IT Services technical team, supported by a BT contract for system failures
- When does your telephone system maintenance contract expire? Rolling basis October to October
- Are you using Lync or Skype for Business? Skype for Business currently being implemented