

**FOI 367/2016**

**REQUEST AND RESPONSE**

- What Revenues & Benefits System does the council use? - **Northgate Revs & Bens**
- How many users access the system across the council? - **150**
- When did the contract commence and when will it expire? - **Current term started on 01/04/16 and will expire on 31/03/17**
  
- Who is the person responsible for Revenues & Benefits (name and title)? - **Richard Barrett Head of Finance Revenues & Benefits Services**
  
- Do you intend to evaluate alternative solutions when the contract expires? - **Unlikely**
- Where is the system physically located and run – i.e. is it in house or hosted remotely (via the Cloud)? - **Inhouse**
- Are you in a shared service for either Revenues/Benefits or ICT?
  - a. If yes, what is the nature of the shared service? - **No**
  - b. If no, do you have any plans for shared service/partnership working? - **Not at this time**

**If the Revenues & Benefits system is run/managed in-house:**

- What was the initial capital cost for the software and implementation services payable to the system provider? **Details on longer available as per retention policy**
- What is the ongoing annual software (licence and support) charge payable to the system provider? **£105k**

**If the Revenues & Benefits system is hosted remotely (via the cloud):**

- What is the monthly/annual charge and how is it made up (software licence/support charge, hosting charge etc.)? - **Not Applicable**