

FOI 350/2015

REQUEST

- 1 - What was the cost of development for your most recent major upgrade to your main public facing website, and who is the supplier(s)
- 2 - Who supplies the hosting for your main public facing website, and what is the annual cost. Briefly what specification do you receive for this (single server, load balanced etc)
- 3 - How many visitors & impressions did your public facing website receive over the last full year
- 4 - What is the cost of your annual maintenance/support contract, and who is the supplier. Briefly what do you receive for this (amount of tickets/time, and what is included)
- 5 - Which framework was the work procured under

RESPONSE

Further to your FOI request submitted on 23 July, please find below the answers to your questions:-

1. Cost of development was £20,000 supplied by SOCITM consulting.
2. We host our website internally
3. Visitors = 442,971; Page views = 3,128,990
4. Annual support cost = £4,000 provided by SOCITM consulting. This includes software updates, advisory support, diagnosis and repair, Monday to Friday during normal working hours.
5. No framework was used for procurement. The work was procured by restricted tender.