

FOI 335/2016

REQUEST

FOI - Council Tax & NDR e-billing Percentages

I am trying to compile a schedule of the percentages of Council Tax and NDR bills which are sent out via e-billing for 2016/2017.

I would be very grateful if you could provide the following information -

1. The percentage of Council Tax bills sent via e-billing.
2. The percentage of NDR bills sent via e-billing.
3. Would you like a copy of the results?

RESPONSE

Further to your FOI request submitted on 28 June, please find below the answers to your questions:

We have 190 Council Tax bills sent by e-billing out of 69059 accounts = 0.27%
178 NDR bills sent by e-billing out of 7999 accounts = 2.2%

I would also add that currently we do not have an integrated e-billing function within our systems. We are actively looking at systems at the moment with a view to increase the number of bills we will send via e-billing.