

REQUEST AND RESPONSE

Q 1: Please confirm if your Council has a lone working policy.

I can confirm we do have a Lone Working Policy

Q2: Are risk assessments conducted for employees when working alone?

Yes, these are conducted.

Q3: How many of your employees have reported assaults/attacks whilst working alone for the year 2014?

None, we had no reports of assaults/attacks.

Q3: Please confirm whether any staff use protective equipment (personal alarms/mobile phones/apps). If no, please skip to Q7.

I can confirm that some lone working staff use protective equipment.

Q4: Does your Council use an external supplier for these alarms/apps? If so, who?

Vodafone for the mobile phones and Skyguard for lone working devices.

Q5: How many personal alarms or mobile phones does your Council have for the provision of lone working staff?

We do not have a figure for mobile phones and there are 18 Skyguard devices.

Q6: How much is spent on the provision for lone worker protection per annum?

We are unsure on the amount for mobile phones since we do not have a figure on how many we have, but we spend around £3240 on the Skyguards.

Q7: Please provide the job titles of the persons who are / or would be responsible for your lone worker policy and the purchasing of personal alarms/mobiles/apps

The Human Resources and Business Manager is responsible for the policy. The department manager would ask for the purchasing of the protective equipment and they would ask the Corporate Health and Safety Advisor to provide it.

Q8: Please list the name and contact details (phone, email) of these person(s)

Human Resources and Business Manager – Anastasia Simpson: 01255 686333
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Corporate Health and Safety Advisor – Stephen Rowell: 01255 686758
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