

**FOI 306/2015**

**REQUEST**

1. Is residual waste collection for your authority carried out by in house resources or is it outsourced to a third party?
2. Is recycling collection carried out by in house resources or is it outsourced to a third party? (Please advise if there are separate contracts for dry recycling and organic recycling)
3. If waste collection is managed in house, what is the approximate expenditure per annum? Please provide gross expenditure (before any income). Please include expenditure on collection only (i.e. no disposal costs).
4. If it is outsourced:
  - a. Which outsourcing firm(s) are used?
  - b. When did the contract(s) start?
  - c. When is the contract(s) due to terminate?
  - d. Can the contract(s) be extended, and if so by how many months?
  - e. What is the total annual value of the contract(s)?
  - f. Where spend is part of a broader multi-service contract, please provide an estimate of spend on waste services only
  - g. Does your current refuse collection contract contain targets for the diversion of waste from landfill? If so, please specify the target for each year of the contract
  - h. Does the contract(s) cover just your authority or any neighbouring authorities?
  - i. Who was responsible for waste collection before the start of the current contract(s)? If previously outsourced, please specify which outsourcing firm and the annual value of the previous contract
5. Which of the following services do you offer customers?
  - a. Waste services
    - i. Collection
    - ii. Disposal of general refuse
    - iii. Disposal of recyclates
  - b. Type of waste collected
    - i. Residual waste
    - ii. Food waste
    - iii. Co-mingled recycling
    - iv. Kerbside sort recycling
    - v. Garden waste
    - vi. Waste Electrical and Electronic Equipment recycling (WEEE)
    - vii. Other (please specify)
    - viii. If you outsource your waste collection, are any non-waste services included in the contract? E.g. Grounds maintenance, Street cleaning, etc.
6. Over the latest available period, what proportion of total collections were 'missed'? (please state the period provided)
  - a. A 'missed' collection is any collection which is known by the authority not to have taken place on the prescribed day due to a failure of the authority or its contractor
7. Does the authority receive rebates from recycling? (A rebate is defined as any payment received by the authority in respect to the disposal of recyclates)
  - a. If so, what has been the annual value of all rebates over the last three years? (please specify the years covered)
8. Does the authority take the risk of changes in commodity prices for recyclates?
  - a. Please state the nature of any risk sharing mechanisms that the authority has in place with any provider of waste management

9. If garden waste is collected in your authority, which of the following options apply:  
b. Garden waste collections are free of charge to residents (i.e. the authority cover the full cost of this service) c. Garden waste is collected and paid for by residents (i.e. residents cover the full cost of this service) d. Residents pay a contribution to garden waste collection but it is partially subsidised by the authority

10. Do you have a contracts register?

a. If so, please attach it in CSV format to the completed response.

## **RESPONSE**

**Q1** Outsourced to a third party.

**Q2** Outsourced to a third party, which does both dry and organic recycling.

**Q3** Not applicable.

**Q4** a) Veolia

b) March 2012

c) February 2019

d) Yes, option of 84 months.

e) £2.56 million.

f) Not applicable.

g) No

h) Just our authority.

i) Veolia; Annual value for 2011/12 £2.92 million

**Q5** a) i, ii (as instructed by WDA), iii.

b) i, ii, iii, iv, v as kerbside collections vi (on behalf of ECC)

Vii; textiles and glass by bring banks

Viii No

**Q6** Period: April 2015; missed collections (not collected within 24hrs) 2%

**Q7** Yes we receive recycling credits:

2012/13 £642,302

2013/14 £597,853

2014/15 £598,809

**Q8** Risk taken by contractor

**Q9** Option C Garden waste is collected and paid for by residents.

**Q10** <http://www.tendringdc.gov.uk/business/doing-business-council>