

REQUEST AND RESPONSE

1a.	Approximately how many members of staff do you have?	706 including casuals and apprentices
1b.	Approximately how many contractors have routine access to your information? (see www.suresite.net/foi.php for clarification of contractors if needed)	An average of 4-6 temporary secondments at any given time. These users are subjected to the same security vetting that we apply to our own employees and access to systems/information is at least privilege level.
2a.	Do you have an information security incident/event reporting policy/guidance/management document(s) that includes categorisation/classification of such incidents?	Yes
2b.	Can you provide me with the information or document(s) referred to in 2a? (This can be an email attachment of the document(s), a link to the document(s) on your publicly facing web site or a 'cut and paste' of the relevant section of these document(s))	See Attached
3a.	Do you know how many data protection incidents your organisation has had since April 2011? (Incidents reported to the Information Commissioners Office (ICO) as a Data Protection Act (DPA) breach	2
3b.	How many breaches occurred for each Financial Year the figures are available for?	FY11-12: 0 FY12-13: 0 FY13-14: 1 FY14-15: 5 See definitions & summary document attached
4a.	Do you know how many other information security incidents your organisation has had since April 2011? (A breach resulting in the loss of organisational information other than an incident reported to the ICO, eg compromise of sensitive contracts or encryption by malware.)	Yes, since 2009
4b.	How many incidents occurred for each Financial Year the figures are available for?	FY11-12: 1 FY12-13: 2 FY13-14:1 FY14-15: 12 See definitions & summary document attached
5a.	Do you know how many information security events/anomaly your organisation has had since April 2011? (Events where information loss did not occur but resources were assigned to investigate or recover, eg nuisance malware or locating misfiled documents.)	Yes – see answer to 4b above
5b.	How many events occurred for each Financial Year the figures are available for?	See answer to 4b above
6a.	Do you know how many information security near misses your organisation has had since April 2011? (Problems reported to the information security teams that indicate a possible technical, administrative or procedural issue.)	19 security weaknesses identified since 2009.
6b.	How many near-misses occurred for each Financial Year the figures are available for?	2015/16 4 security weaknesses 2009 – 2014/15 – 15 (no annual breakdown)

Security Incident Summary (2009-May 2016)		
Type	No. recorded events	%
Incident: Security of a PC; a server; a system; an application, or the network itself has or may have been compromised.	29	53%
Weakness: Potential for a security incident is identified & reported	19	35%
Breach: An activity which causes / may cause loss, damage or corruption of data/information.	6	11%
Violation: Any activity which contravenes TDC IT Security and other policies etc which may result in a Security Breach	1	2%
TOTAL	55	100%
Buildings / Physical	17	31%
IT Related	38	69%
People generated issues	30	55%
System generated issues	14	25%
TDC Building Break in / theft	7	13%
Home break in / theft	4	7%