

## FOI 27/2018

### REQUEST AND RESPONSE

Please may I ask the following four questions under FOI legislation? I have attached a spreadsheet to help you understand what I am asking for.

- 1. How many complaints about private landlords has your local authority received in the following financial years: 2012/13, 2013/14, 2014/15, 2015/16, 2016/17.** (Please separate by financial year)

The number complaints received concerning Landlords are as follows. This includes complaints of disrepair within the private sector & Houses of Multiple Occupation and complaints of harassment from landlords and allegations of illegal evictions

2013/2014:- 326

2014/2015:- 326

2015/2016:- 259

2015/2016:- 201

2016/2017:- 180

- 2. Please categorise these complaints as per the Housing Health and Safety Rating System.** (If a complaint fell into more than one category, could you please list it under the primary complaint category only).

Each complaint is assessed by the officer handling the case and currently our electronic case management system cannot record HHSRS assessments nor the assessed hazards. Therefore, to effectively answer this question it would require each case file to be analysed individually to identify the hazards which would be far too resource intensive. As a result we cannot answer this question.

- 3. How many successful prosecutions of private landlords did your local authority achieve in the financial years: 2012/13, 2013/14, 2014/15, 2015/16, 2016/17.** (Please separate by financial year)

Tendring District Council has not prosecuted any Landlords during the stated time period.

- 4a. Please state the reason why each of the above prosecutions were initiated** (for example, ignoring a particular improvement notice). (Please separate by financial year)

Tendring Council have been successful in resolving all complaints received without the need to prosecute a landlord within the stated time scales.

- 4b. Please state what the penalty was for each successful prosecution** (for example a fine of £100). (Please separate by financial year)

Not Applicable