

FOI Request (030) IT Infrastructure

GENERAL

Number of Sites	27
Number of Employees	738 including casuals and apprentices
Number of IT Staff	21
Annual IT Budget	The council's budgets are published on it's website and can be found using the link below
	http://www.tendringdc.gov.uk/sites/default/files/documents/council/finance/1%20General%20Fund%20Revenue%20Estimates%202016-17.pdf
DESKTOP	Windows 7 Enterprise
Number of Desktops?	270
Do you use VDI?	Yes
If so what platform do you use?	Citrix
Desktop Refresh date	Rolling refresh program - no single date
Date support contract ends?	in house' expert resource
VID referesh date (if relevant)?	N/A

DATACENTRE

Number of Windows Servers	196
Number of UNIX/Linux Servers	8
Server platform?	Windows 2008 & 2012
Virtualisation platform?	Hyper-V
What operating system do you use?	Window 2012 R2
Virtualisation refresh dates?	Unknown
Percentage Virtualised?	72%
Server Refresh Date?	Rolling refresh program - no single date
Value of contract?	N/A
Location of datacentre(s)	Not answered for security reasons
Volume of Data in TBs	65.5 tb

Storage Vendor?	Fujitsu
Storage Virtualisation?	Eternus
Storage Refresh Date?	No date set
Date Storage support contract ends?	Auto refresh for life of hardware
Value of contract?	n/a
Tape vendor?	Various including TDK, Sony & HP
Disk backup?	Yes
What backup software do you use?	Arcserve & DPM
Backup refresh date	N/A
Date backup support contract ends	N/A
Value of support contract	N/A -Capital purchase
Disaster Recovery contract renewal date?	n/a
Network vendor?	Cisco switches
Network speed?	10 gb core
Storage network?	See previous responses
Network refresh date?	Unknown - 2022?
Value of contract	?
Do you use WAN optimisation?	No
If so what product do you use?	n/a
Network virtualisation?	?
APPLICATIONS	
Database vendors?	Oracle / SQL
Email provider?	Microsoft Exchange
CRM Provider?	N/A
ERP Platform?	N/A
Database Archival?	N/A
Email Archival?	N/A
File Archival?	N/A
CLOUD	
Are you using or are interested in AWS/Google or Azure for cloud services?	Already an Azure user
Do you use any Cloud File Storage? If so, what?	Not currently
What automation tools do you use?	IDOX edrm and Enterprise

Do you outsource?	On occasions
Outsource contract renewal date?	Azure rolling contract
In addition, please could you provide a copy of your IT Strategy for 2017 and an Organisation chart depicting the IT department with contact names?	<p>The ICT Strategy (2011-2016) is published on the Council's website and is currently under review (link shown below).</p> <p>Once this is complete and has been approved it will be published on the website.</p>

<http://www.tendringdc.gov.uk/council/council-services/ict-and-e-government>