

**658/2014**

**REQUEST AND RESPONSE**

**Question 1.** Please clarify when the recycling calendars that you mention are distributed to residents? If this was in the early part of 2014 does nobody think it might be common sense to send out a reminder closer to the time?

**Answer:**

Recycling Calendars are distributed from January to the end of April. Due to budget constraints we are unable to send out a reminder to every household, instead we produce a press release for the Gazette and Standard. We also give posters to every parish and town council, which they place on noticeboards. The Tendring Website has the information and we have a voicemail message available should anyone wish to call and ask about dates.

**Question 2.** Please also confirm the specific dates and publications where you say the collection dates for this period were announced.

**Answer:**

Christmas Recycling and Refuse Calendars were distributed to all District, Town and Parish Council offices on Monday 8<sup>th</sup> December.

The Christmas Recycling and Refuse Calendar was published on the website on the 9<sup>th</sup> of December.

The Christmas Recycling and Refuse Calendar was published in the Clacton Gazette newspaper on 23<sup>rd</sup> & 31<sup>st</sup> December and the Harwich and Manningtree Standard newspaper on 24<sup>th</sup> December & 2<sup>nd</sup> January.