

**REQUEST AND RESPONSE**

- What Financial Management/ERP System does the council use?  
**Unit 4 Agresso**
- Does the system include a HR/Personnel module?  
**We haven't purchased a licence for Unit 4's HR module and use a separate system instead (Bond Teamspirit)**
- How many users access the system across the council?  
**Approx. 100**
- Where is the Finance/ERP system physically located and run – i.e. is it in house or hosted remotely or via the Cloud?  
**In house**
- When did the contract commence and when will it expire?  
**It commenced in 2002 and is renewable 1 April each year**
- Who is the person responsible for the system (name & title)?  
**Richard Bull – Corporate Finance Manager**
- Do you intend to evaluate alternative solutions when the contract expires?

**No plans at present**

- Are you in a shared service for either ICT or Financial Management/ERP? **No**
  - a) If yes, what is the nature of the shared service?
  - b) If no, what plans do you have for shared service/partnership working?

**No plans at present**

**If the Finance system is run/managed in-house:**

- What is the annual software (licence and support) charge payable to the Financial Management/ERP system provider?  
**Payments to all suppliers, including those to Unit 4, are published on the transparency page on our website see:**

**<http://www.tendringdc.gov.uk/council/performance-spending/transparency-%E2%80%93-making-public-information-available-everyone>**

- What was the initial capital cost of the system payable to the supplier?  
**System purchased in 2001 – our records do not go back that far**

**If the Finance system is hosted remotely (via the cloud):**

How are the annual charges made up (software licence/support charge, hosting charge etc.)?

**Not applicable**