

REQUEST AND RESPONSE

1. At the time of receiving this request, are all of your merchant accounts (the facilities for accepting payments from the public by credit / debit cards) fully compliant with the PCI DSS requirements?

The council uses Capita for taking credit and debit card payments from the public. Capita have achieved PCI DSS level 1 sign off for their payment systems. Please refer to the Capita website www.capita.co.uk for further information.

If your systems ARE compliant, please could you advise the cost of attaining compliance in the following cost areas:

- a. External costs (e.g. consultants, QSA's, project management etc)
- b. Internal costs
- c. Capital costs

The council is in contract with Capita for its payment systems, the total cost of the annual contract with Capita is £20074.14.

2. If your systems are NOT YET compliant, please could you indicate ANTICIPATED costs (N.B. If you have not yet quantified these potential costs, then please simply mark as N/A)
 - a. Anticipated external costs
 - b. Anticipated internal costs
 - c. Anticipated capital costs