

FOI NO. 123/2015

REQUEST AND RESPONSE

1. Council Local Area Network
 - a. What Manufacturer is your council LAN Network? **CISCO**
 - b. What date does your support contract come up for renewal on the LAN Network? **March 2016**
 - c. What is the current cost of the LAN Network Support? **Included within outsourced IT & Related Services Contract**
 - d. Which company is the support contract with? **Trinity**

2. Council Phone System
 - a. What Manufacturer is your council phone system? **CISCO**
 - b. When date does your support contract come up for renewal on the Phone System? **August 2015**
 - c. What is the current cost of the phone system Support? **We do not currently have a specific cost for this as we are in dispute with the supplier following a refresh**
 - d. Which Company is the support Contract with? **BT**

3. Storage (SAN)
 - a. What Manufacturer of SAN is used in the Council? **FUJITSU**
 - b. When was the SAN purchased? **2014**
 - c. How Many Virtual Servers are you running? **81**

4. Data Centre
 - a. Does the Council use offsite/Third Party Data Centres? **NO**
 - b. What Services and how big are the offsite facilities? **N/A**
 - c. When are the contracts due for renewal? **N/A**

5. Cloud Services

- a. Does the Council use third Party Cloud services? **NO**
- b. What services are used and what size are these? **N/A**
- c. When are the contracts due for renewal? **N/A**

6. Contacts

- a. Who is responsible for ICT in the Council and what are their contact details? **IT Manager, John Higgins, jhiggins@tendringdc.gov.uk , 01255 686339**