

## **FOI 111/2015**

### **REQUEST**

I would like to request the following breakdown of your hardware maintenance and costs relevant to IT:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.

### **RESPONSE**

Further to your FOI request submitted on 19 February, please find below the answers to your questions:-

All IT hardware is supported by Trinity/Trustmarque who is the supplier of the fully outsourced ICT & Related Services Agreement. This contract has been in place for 11 years and we are entering the 12<sup>th</sup> year on 1<sup>st</sup> April 2015. The contract expires on 31<sup>st</sup> March 2016 and the support arrangements return to an in-house delivered service.

Devices are purchased according to requirement, however the servers are principally Dell, storage devices are principally Fujitsu, tape libraries are HP, network switches / routers are Cisco – all have been purchased at various times but are supported under the above mentioned, all encompassing, outsourced contract with Trinity/Trustmarque.

The Council's IT Manager, John Higgins, is responsible for this contract.