

FREEDOM OF INFORMATION REQUEST TO LOCAL AUTHORITIES

The information requested pertaining to the Housing Act 2004 is as follows:

1	The number of dwellings rented from your Authority	3290
2	The number of dwellings rented from social landlords in your Authority	2354
3	The number of private rented sector dwellings in your Authority	11426
4	The number of housing enforcement officers in your Authority	9
5	The number of housing enforcement officers which have been specifically trained to carry out inspections for dampness	9
6	The number of private sector housing condition complaints received during 2013/14	318
7	The number of private sector housing complaints relating to the Housing Health & Safety Rating System Hazard 1 – Damp and Mould received during 2013/14	Data not held down to this level
8	The number of private sector housing complaints in relation to the Housing Health & Safety Rating System Hazard 1 – Damp and Mould received during 2013/14 identified to be condensation dampness	Data not held down to this level
9	The number of Housing Health & Safety Rating System inspections carried out in relation to Hazard 1 – Damp and Mould – condensation dampness	Data not held down to this level
10	The number of enforcement notices served in relation to Housing Health & Safety Rating System Hazard 1 – Damp and Mould – condensation dampness	0
11	The number of enforcement notices served in relation to Damp and Mould – condensation dampness using the Environmental Protection Act 1990	0
12	The number of condensation dampness complaints dealt with by providing advice only	Data not held down to this level
13	The number of condensation complaints dealt with by a multi-agency approach, i.e. debt advice, energy savings advice	Data not held down to this level

Please supply a copy of the information provided to complainants on how to deal with condensation mould

Information Provided by Tim Clarke, Strategic Housing and Needs Manager

Date: 28/01/2015

(Name/Position)

Thank you for your assistance

Note: There are some questions we have not been able to answer fully. All our incoming service requests are recorded as housing disrepair with no facility on our system to break them down to disrepair type, i.e. damp and mould. Officers undertake an inspection and make notes on the system. Given the number of records and the way they are recorded it is not practical to go through and pull out those that related to damp and mould.

We do receive a large number of damp and mould complaints, particularly in the colder weather. Property inspections are always carried out with the landlord or agent present and most cases are resolved through advice and guidance.
