

The Personal Alert Wristband could make all the difference in a critical situation. The Wristband is ideal for people who are traveling on a daily basis and for people with any type of medical or allergy condition(s).

Real 'Peace of Mind' is offered; whether your children are out playing, you are out running, or your elderly parents are out walking/shopping.

You can be sure that should they be found ill, injured or just needing assistance, the Careline team can be contacted 24-hours of every day and will inform the emergency services of all they need to know and immediately begin the process of contacting the person you have nominated.

If someone is taken ill, injured or simply needs assistance, the highly visible Personal Alert Wristband tells the first responder to call the Careline team. The team will provide your recorded medical information to the emergency services and relay details of the incident to your family as requested on your Alert ID registration.

The Personal Alert Wristband is made of silicone for durability and comfort. It is easily seen and is removable.

Contact Details

Tendring Careline
Barnes House
92 Pier Avenue
Clacton on Sea
Essex
CO15 1NJ

Tel: 01255 222727

Email: careline@tendringdc.gov.uk

www.tendringdc.gov.uk/careline

A service provided by
Tendring District Council

Tendring
District Council



How does it work?

Tendring Careline will be able to store any information that you feel would be beneficial in an emergency — from the contact details of your family, to medical records, to what should happen to pets if you have to go to hospital.

Perhaps the most important part of the solution is the team of highly trained, dedicated, caring operators at the 24 hours Control Centre, providing constant service round the clock, 365 days a year, whenever you need it.

Within seconds of a call being made and the ID number quoted, the operator will instantly know your name, where you live and be able to retrieve your health and other details that you have requested to be kept.

Contact details are to be supplied by you to Tendring Careline and can include your friends, relatives, neighbours and doctor. The emergency services, can be called if assistance is needed.

This 24 hour service is available in your area and you'll be surprised at how little it costs.

What is it for and when can it be used?

The band is designed to be worn when you are not at home — for instance when visiting friends or a quick trip to the shop. The band carries a unique ID number and the Careline telephone number. This is so that if you were to have an accident while you are out whoever has stopped to help would know to call Careline. We can assist where necessary and decide the most appropriate action to be taken.

This service can be used at any time, day or night, 365 days a year. If you have an accident or incident when you are away from home, or suffer from a medical emergency, the Control Centre will arrange help as quickly as possible. The operator is also there to provide friendly support with a reassuring voice to alleviate any distress and to put your mind at rest.

Who would benefit from using this service?

The service is available for anyone (no matter what age) who would like to feel safer, more protected when out of the home.

The band will contain the Careline telephone number an ID number that will be unique to the user, to ensure a quick and correct response when it is needed.

What's so good about it?

- Unique ID for each wearer
- Easily removable
- Water proof
- Extremely visible and hard wearing
- 24/7/365 Careline Team to relay medical information and contact next of kin

What am I paying for?

The Personal Alert Wristband costs only £10.00 for registration and then £5.00 annually thereafter and includes:

- Alert ID Registration Setup
- 1 x Personal Alert ID band
- Annual call to ensure details are correct