

## **CORPORATE SERVICES – 96/13**

### **REQUEST AND RESPONSE**

Further to your FOI request submitted on 15 November, please find below answers to our questions:-

1. Does the Council use Cloud computing services? *Yes – 1 specific application only – Theatre Ticket Bookings*
2. If so, which Cloud computing service and provider are being used? *Advanced Ticketing (Theatre bookings)*
3. If known, in which country is the Cloud computing service's servers located? *Not known*
4. What measures are taken to ensure that content stored on the Cloud is compliant with the Data Protection Act? *We have both technical and contractual measures in place to ensure the system is DPA compliant*
5. Did the Council request specific terms and conditions? *Yes*
6. Does the Cloud computing service that is being used comply with the EU's standard contractual terms? *Unknown*