

**547/2014**

**REQUEST**

1. All injury claims which have been made between November 1st and January 31st since 2009
2. The total amount of compensation that has been paid out as a result of successful claims
3. A list detailing the cause of each individual incident which resulted in a successful claim, and the amount that was paid out per incident in a successful claim.

To clarify, the FOI request is for information relating to incidents which took place between the following dates:

1st November (2009) – 31st January (2010)

1st November (2010) – 31st January (2011)

1st November (2011) – 31st January (2012)

1st November (2012) – 31st January (2013)

1st November (2013) – 31st January (2014)

**RESPONSE**

A spreadsheet is attached detailing all incidents/accidents. The Payments and Payroll Manager who has responsibility for insurance claims has also given me the following outline of the procedures carried out once a claim has been received:-

All claims must be made in writing

Once a letter of claim is received it is acknowledged and forwarded to our Insurer

The insurer then handles all aspects of the claim, requests information from the relevant department here at TDC etc

If the claim is successful then TDC are liable for the excess on the policy and pay this to the insurer

If liability is denied then no payments are made