

515/2014

REQUEST:

I work for the London Borough Of Havering, and I've been asked to find out how other neighbouring Councils deal with abandoned vehicles, and if they have a contract in place, to find out who the contract is with. Our present contract is due to expire shortly, and looking at the market, there seems to be very few providers of this service.

RESPONSE

Our abandoned vehicle contract is with Nationwide Metal Recycling Ltd, Martells Quarry, Slough Lane, Ardleigh, Colchester, Essex CO7 7RV

Our process to deal with abandoned vehicles is as follows:

- Complaint received
- Input onto our system
- Officer visits site, photo's taken
- DVLA check completed
- If there is a keeper – letter sent to keeper
- If no keeper – notice fixed to vehicle
- After 14 days, if no reply – vehicle would be removed