

**REQUEST AND RESPONSE**

Q1 Does the Council have a Direct Labour Organisation / Workforce (DLO)? No

Q2 Please detail all of the services that this organisation delivers for the Council. N/A

Q3 Is there an Annual Review / Report published for the Council's Direct Labour Organisation / Workforce? Pay Policy Statement, published on the internet

Q4 Please provide the link or copy of this document.

<http://www.tendringdc.gov.uk/sites/default/files/documents/jobs/Pay%20Policy%202014%2015%20Approved%20Full%20Council%2025%2003%2014.pdf>

Q5 How many persons are employed in this organisation? 520

Q6 Who currently delivers the following services for the Council?

- Estate Management Services – including maintenance of, cleaning to hard and green spaces?

The Council's in-house Facilities Management for Council owed office accommodation and the Council's in-house Open Space and Bereavement Services for green spaces

- Grounds Maintenance Services / Green Space Maintenance Services for Housing and Non Housing areas of the Council

The Council's in-house Open Space and Bereavement Services

- Housing Repairs, Maintenance, Void Property Management Services, 24 hours / 7 days week service

See below

- Management of Call Centre Operation for the provision of these services

The Council's in-house switchboard which comes under the Commercial Section

Q2 Where the services are outsourced / contracted to Private Service Providers, please confirm

- Name of contract? ICT & Related Services Agreement
- Date contract commenced? 01 April 2004
- Earliest expiry date of the contract? 31 March 2011
- Total duration of the contract? 7 years
- Is the contract subject to an extension and how long? 5 year extension clause exercised –

final expiry date will be 31 March 2016

- Total value of contract? Total value of contract to-date is approx. £5.4 million
- Annual spend? The contract is subjected to annual review to take account of discontinued services and fluctuations in supported hardware numbers. The average annual spend can be calculated by dividing the value of the contract to date by the period.
- The name of the incumbent(s) providing services? Trinity

### Existing contract

- Housing Repairs, Maintenance, Void Property Management Services, 24 hours / 7 days week service
- Name of contract? Repairs and maintenance to council dwellings
- Date contract commenced? 2006-2012
- Earliest expiry date of the contract? 2014
- Total duration of the contract? 6+2 years
- Is the contract subject to an extension and how long? 2 years
- Total value of contract? £11m
- Annual spend? £1.4
- The name of the incumbent(s) providing services? Roalco

### New Contract

- Housing Repairs, Maintenance, Void Property Management Services, 24 hours / 7 days week service
  - Name of contract? Repairs and maintenance to council dwellings
  - Date contract commenced? 2014-2020
  - Earliest expiry date of the contract? 2020
  - Total duration of the contract? 6+2 years
  - Is the contract subject to an extension and how long? 2 years
  - Total value of contract? £12m
  - Annual spend? £1.6
  - The name of the incumbent(s) providing services? Roalco
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- Housing Repairs, Maintenance, Void Property Management Services, 24 hours / 7 days week service
  - Name of contract? Repairs and maintenance to UPVC Windows
  - Date contract commenced? 2011-2014
  - Earliest expiry date of the contract? 2014
  - Total duration of the contract? 3+2 years
  - Is the contract subject to an extension and how long? 2 years
  - Total value of contract? £180,000
  - Annual spend? £60,000
  - The name of the incumbent(s) providing services? Thermoshield

- Street Cleansing Contract to include cleaning of car parks and housing land
- Date contract commenced? 1 January 2012 for a seven year period
- Earliest expiry date of the contract? See above
- Total duration of the contract? See above
- Is the contract subject to an extension and how long? Option to extend for a further seven years
- Total value of contract? Annual contract value £1.3 million
- Annual spend? See above
- The name of the incumbent(s) providing services? Veolia