

348/14

REQUEST AND RESPONSE

I write in response to your Freedom of Information request as follows:

	Council Tax debt £	Council Tax debt a/cs	Council Tax provision	Sundry Debt £	Sundry Debt a/cs	Sundry Debt provision
2005/6	5,164.31	18	5164.31	0	0	
2006/7	11,691.69	30	11691.69	0	0	
2007/8	22,087.93	63	19879.14	4036.69	3	1009.17
2008/9	43,089.41	118	34471.53	272.37	2	68.09
2009/10	82,995.10	248	58096.57	11882.07	11	2970.51
2010/11	144,267.74	426	86560.64	18455.80	12	4613.95

3. What computer system is used for processing Council Tax and Sundry Debts?

Council Tax (Northgate) Sundry Debts Agresso

4. Do you obtain payment up front for any Council services? If yes, please indicate which ones (if all, just state all)

- Gym Membership - Customers can purchase a cash monthly card or an annual card for the year up front.
- Planning Applications
- Building Control Applications
- Official Local Authority Searches
- Complex Enquiries
- Purchase on memorial items at the crematorium, but in addition Finance need to add in periodic income from leases which is normally raised in advance.
- Street naming and numbering services.
- Garden waste
- Waste bins
- For areas such as animal licensing a payment is made prior to inspections being made although the payment is for the grant of the licence and so if it is not granted the payment would be returned.

