

**168/14**

**REQUEST**

Could you please answer the questions below which relate to the provision of telecare and telehealth services by Tendring District Council

1. Who, within the authority, is responsible for commissioning telecare and telehealth services ?
2. Who are your current telecare service monitoring providers?
3. When does the current contract with these suppliers conclude?
4. Who supplies community alarm maintenance services and when does that contract expire/?
5. How many users currently use the service and how much does it cost per user per month?
6. What is the authorities annual budget telecare in 2014/15 and, if known, 2015/16?
7. What telehealth initiatives or programmes does the Council currently implement, or have planned, with local health partners or community services?

**RESPONSE**

1. Who, within the authority, is responsible for commissioning telecare and telehealth services ?

We do not commission (Mark Westall is the Commercial Manager, Tel; 01255 686484).

2. Who are your current telecare service monitoring providers?

This is supplied in house

3. When does the current contract with these suppliers conclude?

N/A

4. Who supplies community alarm maintenance services and when does that contract expire/?

Tunstall (rolling 3 month contract)

5. How many users currently use the service and how much does it cost per user per month?

3000 @ £18.00 per month

6. What is the authorities annual budget telecare in 2014/15 and, if known, 2015/16?

£39,000

7.What telehealth initiatives or programmes does the Council currently implement, or have planned, with local health partners or community services?

N/A