

LIFE OPPORTUNITIES – 13/51

REQUEST

This is a request under the Freedom of Information Act 2000.

1. How many tenants (resident in homes for which the council has responsibility for maintenance) did you have in financial year 2011-2012 (those who were tenants at any time of the year)?
2. How many complaints did you have from your tenants about damp or mould in their homes in financial year 2011-2012?
3. What was the estimated total cost of responding to those requests in financial year 2011-2012?

Questions regarding litigation costs:

1. How many cases referring to damp homes did the council receive in financial year 2011-2012?
2. What was the total cost (including court costs & fines) to the council of defending those cases in financial year 2011-2012?

RESPONSE

I write further to your Freedom of Information Request dated 16 September. Please find our responses annotated next to your questions below:

1. How many tenants (resident in homes for which the council has responsibility for maintenance) did you have in financial year 2011-2012 (those who were tenants at any time of the year)? We are unable to provide an accurate figure for the total number of tenants but can confirm we have 3,213 properties (1.8% of which were void as of 31 March 2012).
2. How many complaints did you have from your tenants about damp or mould in their homes in financial year 2011-2012? 64 were logged as requiring works but those contacting us for general advice are not.
3. What was the estimated total cost of responding to those requests in financial year 2011-2012? £32,067.35 (costs for carrying out the works)

Questions regarding litigation costs:

1. How many cases referring to damp homes did the council receive in financial year 2011-2012? Nil
2. What was the total cost (including court costs & fines) to the council of defending those cases in financial year 2011-2012? Nil