

FOI 363/2017

REQUEST AND RESPONSE

I am writing to request the following information under the Freedom of Information Act:

- 1) How many complaints from tenants did the Council receive **in total** about private rental properties between July 2012 and July 2017, broken down by year

July 2012-13	335
July 2013-14	329
July 2014-15	256
July 2015-16	217
July 2016-17	209

- 2) How many complaints **from this total number** were received in relation to Houses in Multiple Occupation (HMO) during the period specified in Q1, broken down by year ?

12-13	9
13-14	5
14-15	16
15-16	32
16-17	29

- 3) How many inspections on private rental properties were carried out under the Housing Health and Safety Rating System? How many of these inspections were carried out on HMOs during the period specified in Q1, broken down by year?

	All HHSRS	HMOs only
12-13	443	76
13-14	453	78
14-15	391	81
15-16	361	102
16-17	344	94

- 4) How many category 1 hazards were discovered in total during the course of HHSRS inspections, and how many of these were discovered in HMOs during the period specified in Q1, broken down by year?

Unable to answer this query as not recorded in that way

- 5) How many category 2 hazards were discovered in total during the course of HHSRS inspections, and how many of these were discovered in HMOs during the period specified in Q1, broken down by year?

Unable to answer this query as not recorded in that way.

- 6) Where complaints were received by the council during the period specified in Q1, how many resulted in:

i) No action being taken : total number, and number of HMOs - broken down by year

12-13	8 (0 HMOs)
13-14	24 (0 HMOs)
14-15	54 (0 HMOs)
15-16	42 (0 HMOs)
16-17	41 (0 HMO)

ii) Informal action taken against landlords: and number of HMOs - broken down by year

12-13	316 (9 HMOs)
13-14	281 (5 HMOs)
14-15	187 (16 HMOs)
15-16	172 (32 HMOs)
16-17	183 (28 HMO)

iii) formal enforcement action being taken against landlords: total number and number of HMOs - broken down by year

12-13	11 (0 HMOs)
13-14	24 (0 HMOs)
14-15	15 (0 HMOs)
15-16	12 (0 HMOs)
16-17	12 (1 HMOs)