

FOI 330/2017

REQUEST AND RESPONSE

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why?

BT

2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

01/04/18 Rolling

3. **Fixed Line- Contract Duration-** the number of years the contract is for each

1

4. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

ISDN, PSN, SIP

5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

32 ISDN, 15 PSN, 677 VOIP Numbers on call manager

Contract 2

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

BT

7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

01/04/18

8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.

£5600.00

9. **Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.

1

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

480

Contract 3

11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?

Daisy

12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Daisy Annual ongoing

13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

£23320

14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).

April 2009

Contract 4

15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

BT Global

16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

01/04/18 rolling

17. Contract Description: Please can you provide me with a brief description of the contract

Various contracts to Leisure Centres and Sheltered accommodation units.

18. Number of sites: Please state the number of sites the WAN covers. Approx. will do.

15

19. **WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.

Average spend is estimated at £19000 plus line and call charges

18. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.

Peter Perry (Senior IT Support Officer), pperry@tendringdc.gov.uk, 01255 686514

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

Managed Service Contract

- Number of Extensions
- Type of Lines
- Number of Lines
- Minutes Landline Monthly Average Spend
- Fixed Broadband Average Annual Spend
- WAN Average Annual Spend
- Internal Contact: please can you send me there full contact details including contact number and email and job title.