

## **CORPORATE SERVICES – 82/13**

### **REQUEST**

I would like to submit a Freedom of Information request which relates to the organisation's Wi-Fi contract(s). Please acknowledge this request for information:

Please can you send me the following contract information:

1. Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.
2. Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.
3. Number of Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.
4. Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.
5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access.

If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

6. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.
7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.
8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.
9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.
10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address. If there is more than one Wi-Fi provider please state the contract details for each individual provider.

If the organisation doesn't have a Wi-Fi contract in place please state when the organisation plans to have a Wi-Fi contract in place.

Please do this by providing me with a month and year and if possible what type of solutions they plan to want in place and the number of locations.

If the organisation has this service (Wi-Fi) as part of a managed service please can you provide me with the contract details of the managed contract including:

1. Current Provider
2. Number of Users- This is normally the total number of staff with the organisation.
3. Contract Description- Please can you provide me with a brief contract description of the overall contract.
4. Contract Expiry Date- Please
5. Contract Review Date
6. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address.

## **RESPONSE**

1. Wi-Fi provider is SecureData
2. We pay a composite support fee that includes this. A separate figure isolating this subject has been requested from the supplier but this has not been received as yet. As soon as I get a reply I will forward the full answer
3. Our user allowed license limit is 4096
4. As far as data traffic is concerned we have two sites that use Wi-Fi.
5. Unlimited
6. Manufacturer is Aruba
7. 802.11g
8. 9<sup>th</sup> June 2011
9. 8<sup>th</sup> June 2014
10. John Higgins, 01255 686339, [jhiggins@tendringdc.gov.uk](mailto:jhiggins@tendringdc.gov.uk)