

CONTACT INFORMATION

**Tendring District Council
Pollution and Environment
Environmental Services
Council Offices
Thorpe Road
Weeley
Essex
CO16 9AJ**

Tel- (01255) 686767

Fax- (01255) 686404

Email-

environmental.services@tendringdc.gov.uk

www.tendringdc.gov.uk

The Magistrates Court serving the area is:

**Colchester Magistrates Court
Town Hall
High Street
Colchester
01206 743123**

BENGALI

যদি আপনার এই নথিটি বাংলা ভাষায় প্রয়োজন হয়, তাহলে www.Tendringdc.gov.uk এর মাধ্যমে অনুবাদ করে দেওয়ার জন্য অনুরোধ করা যেতে পারে।

CHINESE

如果你需要这份文件的简体中文翻译, 可以通过www.Tendringdc.gov.uk订购。

GUJERATI

જો આ દસ્તાવેજ તમને ગુજરાતીમાં જોઈવું હોય તો www.Tendringdc.gov.uk થી એનું ભાષાંતર ખરીદી શકાય છે.

HINDI

यदि आप इस दस्तावेज को हिन्दी में चाहते हैं, तो www.Tendringdc.gov.uk के माध्यम से अनुवाद का ऑर्डर दिया जा सकता है।

POLISH

Jeśli potrzebujesz ten dokument w J. Polskim, tłumaczenie może być zlecone na stronie www.Tendringdc.gov.uk

TURKISH

Eğer bu dökümanı Türkçe olarak istiyorsanız, çeviri www.Tendringdc.gov.uk yolu ile düzenlenebilir.

URDU

اگر آپ کو اس دستاویز کی ضرورت اردو میں ہے تو www.Tendringdc.gov.uk کے ذریعہ اس کے ترجمہ کی فرمائش کی جا سکتی ہے

Tendring
District Council



Nuisances

What your Council will do

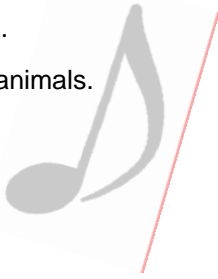


The Council receives many and varied complaints from the public concerning their local environment.

Many of these complaints can be resolved by simply talking politely to the person causing the problem. However if the problem continues you should contact the Pollution and Environment team on 01255 686767.

Whilst the Pollution team will try to resolve these complaints they can only deal with certain types of nuisance complaints which are defined in legislation (Environmental Protection Act 1990) these include:-

- Conditions of premises.
- Smoke, fumes, dust, steam and smells from premises.
- Offensive accumulations.
- Smells and noises from animals.
- Noise.
- Light nuisance.



WHAT IS A NUISANCE?

- If you complain to the Council about a nuisance an officer will contact you to discuss the problem and advise on what action can be taken. The officer will investigate your complaint including contacting the person causing the problem.
- If a statutory nuisance is substantiated then a formal Abatement Notice will be served requiring the nuisance to be stopped. If this does not work then the Council has the power to prosecute the offender.

- Some types of problems occur occasionally and if it is not possible for us to witness it, the Council may not be able to take any action. Should this be the case then you have the right to take your own private action by complaining directly to the Magistrates Court.

A leaflet "Taking your own private actions" is available from the Council Offices, which will explain the procedure further.

WHAT'S NOT COVERED?

The Council cannot act outside the law and the following are examples of what cannot be considered as statutory nuisances:-

- Road traffic noise.
- Aircraft noise.
- Untidy gardens.
- Eyesores, including derelict properties.
- Daylight exclusion.
- Litter.

Although the Environmental Service is unable to assist in some of these matters we will try to advise on who may be able to assist so that your problem is resolved.

TO FIND OUT MORE...

The Environmental Service distributes leaflets on a range of pollution matters including;

Neighbourhood Noise.
Garden Bonfires.
Drainage Problems.
Rubbish Accumulations.
Light Nuisance.

Copies can be obtained free of charge at all Council Offices, or by contacting us at the address on the back cover, where staff will be pleased to help.