

Agenda item 7

For information

Interaction Partnership, 6 March 2008

Community Warden Scheme Performance Update; March 2007 to January 2008

Paper by Margaret O'Dell, Community Warden Scheme Operations Manager

Purpose of paper

The attached table provides an overview of the performance of the Community Warden Scheme since it became operational in March 2007 until January 2008.

Key points to note

- The scheme has achieved an average weekly **patrol coverage of 87%**. This is the period of time spent by the wardens out of a normal week patrolling the 2 wards.
- During the first 6 months of the scheme, the principal approach was to **educate the public** to change their behaviour on key anti-social issues, such as littering (712 cases) and cycling on public footpaths (163 cases). However, since October the wardens have started to **issue Fixed Penalty Notices** (16 issued in total with a 100% collection rate) to perpetrators of the above, as well as for dog fouling.
- The other most recurring day to day issues are providing practical help to vulnerable residents (185) and advice to visitors (439).