

The ONE Application Form

Please fill in the whole form and hand to reception together with your first payment. Please print in block capitals, using a pen.

| | | |
|------------|------------------|--------|
| Surname: | First Name(s): | Title: |
| Address: | | |
| Post Code: | Date of Birth: | |
| Telephone: | Mobile Telephone | |

PLEASE COMPLETE EMAIL SECTION AS IT IS OUR MAIN METHOD OF COMMUNICATION AND WILL ENABLE YOU TO BOOK ONLINE FOR RACKET SPORTS.

email:

I have read and understood the Terms and Conditions of the ONE Card membership as set out overleaf Signature:

For those eligible for discounted prices on the day

LEVEL 2

What we will need to see...

- I am under 16
- I am over 60
- I am a full-time student/attending an EZE scheme
- Job Seekers Contributory
- Incapacity benefit / Invalid carer's allowance
Severe disabled allowance / Carer's allowance
Disability living allowance care component / Attendance allowance

- Birth certificate or passport (if required for verification)
- Birth certificate or passport or bus pass
- Letter from school, college or university stating that you are in full-time education
- Current notification letter from Social Security Agency
- Current letter from Department of Work & Pensions

LEVEL 3

What we will need to see...

- Income support
- Housing benefit
- Council tax benefit
- Minimum income guarantee for pensioners
- Income based job seeker's allowance
- Working tax credit including health exemption charges certificate
- Education Maintenance Allowance (EMA)

- Letter from Social Security Agency
- Current notification letter from Tendring District Council
- Current notification letter from Tendring District Council
- Current notification letter from pension service
- Current notification letter from Job Centre
- Current exemption card /working tax credit letter
- Current notification letter from provider

For those wishing to pay monthly or 12 months in advance

PLEASE TICK THE ONE CARD FOR YOU

| | Monthly Direct Debit | Monthly Cash | Annual |
|---------------------|--------------------------|--------------------------|--------------------------|
| Lifestyles + | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Lifestyles | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| - ADVANTAGE | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| - YOUTH | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| - PREMIUM | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| ONE ACTIVE | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Booking Card | | | <input type="checkbox"/> |

For 60s and over for the Lifestyles+ and Premium ONE Card options there is a discount applicable to take consideration of the free swimming initiatives. Please ask at reception for details.

FOR THOSE PAYING MONTHLY PLEASE ASK FOR THE DIRECT DEBIT MANDATE FORM

For all ONE Cards paid by direct debit there is an initial payment to cover the period from when you join the scheme and your first direct debit payment.

The amount varies according to the date you join and the date of withdrawal from your bank account. It is calculated on a daily pro-rata basis.

For those wishing to enroll their family, and take advantage of the discounts, please see reverse.

the ONE Card Family

Please tick appropriate box:

For those wishing to obtain family discounts on monthly schemes

For those wishing to obtain discounts for dependants for Level 2 & 3 pay-on-the-day
(proof of identity will be required)

Discounts

- 2 cards 10% off
- 3 cards 15% off
- 4 cards 20% off
- 5 cards or more 25% off

Please specify card type and number of cards required.

Minimum of one adult.

Payment must be made through one bank account only for all the cards to qualify for the discount.

Discount available off Direct Debit Monthly Payment Only
(proof of identity will be required)

Lifestyles +
Lifestyles
- ADVANTAGE
- YOUTH
- PREMIUM
ONE ACTIVE

| | | | | | |
|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | | | <input type="checkbox"/> | | |
| | | | <input type="checkbox"/> | | |
| | | | <input type="checkbox"/> | | |
| | | | <input type="checkbox"/> | | |

| | |
|------------------------------------|--------------------|
| Second adult name (if applicable): | Date of birth: / / |
| Child name: | Date of birth: / / |
| Child name: | Date of birth: / / |
| Child name: | Date of birth: / / |
| Child name: | Date of birth: / / |

Great savings for everyone.

FOR THOSE PAYING ON THE DAY: DEPENDANTS - PROOF OF STATUS

For children - child benefit letter from HM Revenue & Customs

For additional adults - evidence of appropriate benefit and proof of identity.

Savings - Level 2 & Level 3 discounts, you get the same benefits as the main card holder, apply at all times for example; Level 3 - £1 for swimming (free if under 16 or over 60 years), £1.50 per head for racket sports and £1.50 for standard fitness class.

FOR THOSE PAYING MONTHLY IN ADVANCE:

No proof of status is required (except for Advantage categories) - payments must be through one bank account. Discounts start at 10% for 2 cards, 15% for 3 cards, 20% for 4 cards and 25% for 5 cards and above. In any one group there can be no more than 2 adults.

EXAMPLES OF DISCOUNTS ARE:

1x Lifestyles+, 1x One Active, 2 x Lifestyles Youth

Non discount cost £94 per month, family discount cost £75.20 a saving of £225.60 a year!

2 x Premium

Non discount cost £64.60 per month, family discount cost £58.14 per month a saving of £77.52 a year!

Terms and Conditions of your ONE card

- ONE cards are non-transferable.
- ONE cards must be shown and swiped at each visit or the standard rate may apply.
- Every attempt will be made to stick to the published programme, however facilities, classes, courses are subject to availability/session times and opening hours. We will give appropriate notice of any changes.
- The discovery of any false information leading to the issue of the ONE card will result in its cancellation.
- ONE card remains the property of Tendring District Council.
- Members paying by direct debit must produce a recent bank statement to confirm their details.
- Members paying by direct debit who wish to cancel, must give one full calendar month notice in writing to the leisure centre to which the payment was made and should then notify their bank or building society of their intention.
- Damaged, lost or stolen ONE cards need to be reported to the leisure centre. A replacement fee of £5 will be charged.
- All ONE members will be advised of any price changes at least one month in advance.
- Tendring District Council reserves the right to amend, withdraw and/or update the terms and conditions of ONE card at their discretion.
- Members must abide by the terms and conditions governing entry and use at each leisure centre.
- Tendring District Council reserves the right to refuse admission to any of its facilities.
- Customers unable to attend pre booked classes or activities must provide 48 hours notice of their intent to cancel as failure to attend without providing this notice will result in a 'No Show' fee of £8 for racquet sports and £5 for classes, being incurred. 'No Show' fees for pre booked classes or activities cancelled within 48 hours will be waived if re-sold. "No Show" fees must be paid in full before further bookings can be made.