

CONTACT INFORMATION

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BENGALI

যদি আপনার এই নথিটি বাংলা ভাষায় প্রয়োজন হয়, তাহলে www.Tendringdc.gov.uk এর মাধ্যমে অনুবাদ করে দেওয়ার জন্য অনুরোধ করা যেতে পারে।

CHINESE

如果你需要这份文件的简体中文翻译, 可以通过www.Tendringdc.gov.uk订购。

GUJERATI

જો આ દસ્તાવેજ તમને ગુજરાતીમાં જોઈવું હોય તો www.Tendringdc.gov.uk થી એનું ભાષાંતર ખરીદી શકાય છે.

HINDI

यदि आप इस दस्तावेज को हिन्दी में चाहते हैं, तो www.Tendringdc.gov.uk के माध्यम से अनुवाद का ऑर्डर दिया जा सकता है।

POLISH

Jeśli potrzebujesz ten dokument w J. Polskim, tłumaczenie może być zlecone na stronie www.Tendringdc.gov.uk

TURKISH

Eğer bu dökümanı Türkçe olarak istiyorsanız, çeviri www.Tendringdc.gov.uk yolu ile düzenlenebilir.

URDU

اگر آپ کو اس دستاویز کی ضرورت اردو میں ہے تو www.Tendringdc.gov.uk کے ذریعے اس کے ترجمہ کی فرمائش کی جا سکتی ہے

Tendring
District Council



A Guide to Drainage Systems



When drains and sewers become blocked there is often confusion about who is responsible. The laws relating to sewers and drains are extremely complex and as a result this leaflet is designed purely as a guideline on the general rules.

Who's responsible?

The responsibility for a length of drain pipe is determined by reference to the ownership of the properties it serves.

The large sewers normally situated under tarmac roads are usually owned and maintained by the sewerage undertakers and are known as the public sewers. Also any sewer that was constructed before 1st October 1937 and serves two or more properties will be public. The sewerage undertaker for this area is Anglian Water Services. If you think there is a blockage or defect with a Public Sewer you should contact Anglian Water on 08457 145145.

Whilst everyone on mains drainage is connected to an extensive network of public sewers, the effluent from nearly all these houses first drains through a section of privately owned underground pipe work before it reaches the nearest public sewer.

If only one property uses the section of private pipe it is legally known as a drain. If two or more properties are connected to the pipe it is legally known as a private sewer.

The owner of a private property with its own drain is responsible for its upkeep and maintenance until it joins the main public sewer.

If a blockage occurs in a section of a private sewer the owners of all those houses connected to the sewer upstream of the blockage are jointly and equally responsible for arranging and paying for the clearance/ repair even if it is not on your property.

Council Owned Properties

If you are a council tenant any blockages or problems relating to the drainage system should be referred to the Council Housing section of the Council. They are contactable through our switchboard (see back)

Highway Gulley's

These are designed to take surface water from roads and back streets. Any problems relating to these drains i.e. that they are blocked, overflowing or giving off odours should be reported to the Waste Management Team of Environmental Services.

The Council will get involved in drainage problems if the drain that is defective serves more than one property, and some of the owners are unwilling to pay. In this instance, we would carry out the works and charge each owner, along with an extra admin fee.