

Agenda item 5

For information

Interaction Partnership 19 May 2009

Community Warden Scheme Performance Update; January 2009 – March 2009

**Paper by Margaret O'Dell, Community Warden Scheme Operations
Manager**

Purpose of paper

The attached table provides an overview of the performance of the Community Warden Scheme for the period January 2009 – March 2009

Key points to note

- The scheme has achieved average weekly **patrol coverage of 90% (from a target of 85%)** This is the period of time spent by the wardens out of a normal week patrolling or working in the 2 wards.
- Fly-tipping (93 incidences) and graffiti (53 incidences) have been the main problems this quarter. In the case of the latter, the wardens removed graffiti within 5 working days on 15 occasions. An Environmental Clean-Up Day targeting the whole of the Golf Green Ward has also been organised in partnership with the Jaywick Forum for Saturday 16 May.
- The other most recurring day to day issues were providing practical help to vulnerable residents (97 instances) and stray/dead animals (35 instances). The latter problem has been significantly mitigated by the introduction of a microchip reader scheme for domestic pets in partnership with the RSPCA.
- A coffee morning was also held in Jaywick Resource Centre with various agencies in attendance to provide information to residents in Brooklands and Grasslands.