

Agenda item 4

For information

Interaction Partnership, 11 November 2008

Community Warden Scheme Performance Update; July 2008 to September 2008

Paper by Margaret O'Dell, Community Warden Scheme Operations Manager

Purpose of paper

The attached table provides an overview of the performance of the Community Warden Scheme for the period July 2008 until September 2008.

Key points to note

- The scheme has achieved average weekly **patrol coverage of 90% (from a target of 85%)** This is the period of time spent by the wardens out of a normal week patrolling or working in the 2 wards.
- The wardens issued 16 Fixed penalty notices for people cycling on footpaths, although the emphasis has been on seeking to educate the public on such matters rather than resort to enforcement as an initial measure.
- Fly-tipping (54 incidences) and graffiti (64 incidences) have been the main problems this quarter. In the case of the latter, the wardens removed graffiti within 5 working days on 48 occasions.
- The other most recurring day to day issues were providing practical help to vulnerable residents (84) and advice to visitors (494) which increased significantly due to two community events and the Air Show.
- During this period, the wardens have also carried out a number of small scale environmental improvements on a number of sites in Golf Green Ward, including clearing an elderly resident's garden on the Tudor Estate.