

CONTACT INFORMATION

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BENGALI

যদি আপনার এই নথিটি বাংলা ভাষায় প্রয়োজন হয়, তাহলে www.Tendringdc.gov.uk এর মাধ্যমে অনুবাদ করে দেওয়ার জন্য অনুরোধ করা যেতে পারে।

CHINESE

如果你需要这份文件的简体中文翻译, 可以通过www.Tendringdc.gov.uk订购。

GUJERATI

જો આ દસ્તાવેજ તમને ગુજરાતીમાં જોઈતું હોય તો www.Tendringdc.gov.uk થી એનું ભાષાંતર ખરીદી શકાય છે.

HINDI

यदि आप इस दस्तावेज को हिन्दी में चाहते हैं, तो www.Tendringdc.gov.uk के माध्यम से अनुवाद का ऑर्डर दिया जा सकता है।

POLISH

Jeśli potrzebujesz ten dokument w J. Polskim, tłumaczenie może być zleczone na stronie www.Tendringdc.gov.uk

TURKISH

Eğer bu dokümanı Türkçe olarak istiyorsanız, çeviri www.Tendringdc.gov.uk yolu ile düzenlenebilir.

URDU

اگر آپ کو اس دستاویز کی ضرورت اردو میں ہے تو www.Tendringdc.gov.uk کے ذریعہ اس کے ترجمہ کی فرمائش کی جا سکتی ہے

Tendring
District Council



Rubbish Accumulations



This leaflet contains guidance on what the Council can do for you to resolve these types of problems.

Problems with fly tipping, litter in the street, abandoned vehicles or problems with refuse collection are not included. In such cases you should contact the Council on 01255 686768 and ask to speak to the Waste Management team of Environmental Services.

What kind of rubbish causes a statutory nuisance?

Rubbish which may cause a statutory nuisance include items which could cause risk to health or a nuisance to neighbouring properties.

For Example:

- An accumulation of refuse sacks containing food waste in your neighbour's garden which gives rise to unpleasant odours and flies.
- Rotting food or materials which may attract rats or other vermin.
- Rubbish which may provide harbourage for rats and mice.

What should you do first?

Many complaints can be resolved by simply talking politely to the person causing the problem.

If your neighbour accumulates rubbish in their garden you should approach them and ask them to remove the rubbish. Although you may find this difficult, it is surprising how often people are unaware of the unhappiness they are causing.

If your neighbour refuses to clear the rubbish you should contact us at the Pollution and Environment team on 01255 686767 if you think the rubbish causing a public nuisance. For inert rubbish as previously stated, you should contact the Planning Enforcement team.

Standards you can expect

Following a complaint we will visit or telephone you within 5 working days of you making a complaint to discuss the matter. An officer will then assess whether or not a statutory nuisance exists and/or if vermin are likely to be attracted by the accumulation.

If satisfied that a statutory nuisance exists or the rubbish is attracting or providing harbourage for rats then the officer will require the person responsible for the rubbish or the owner of the land to remove the rubbish. If this does not work then the council has power to prosecute the offender.

