

Agenda item 5

For information

Interaction Partnership, 17 February 2009

Community Warden Scheme Performance Update; October 2008 to December 2008

Paper by Margaret O'Dell, Community Warden Scheme Operations Manager

Purpose of paper

The attached table provides an overview of the performance of the Community Warden Scheme for the period October 2008 until December 2008.

Key points to note

- The scheme has achieved average weekly **patrol coverage of 88% (from a target of 85%)** This is the period of time spent by the wardens out of a normal week patrolling or working in the 2 wards.
- Fly-tipping (77 incidences) and graffiti (21 incidences) have been the main problems this quarter. In the case of the latter, the wardens removed graffiti within 5 working days on 16 occasions.
- The other most recurring day to day issues were providing practical help to vulnerable residents (107) which are more prevalent during the cold weather and advice to visitors over the run up to Xmas (165). This included arranging re-housing for an elderly/vulnerable resident to be moved into sheltered accommodation.
- During this period, the wardens have also cleared 3 adjacent plots in Jaywick (two owned by TDC and one of unknown ownership,) which had experienced significant fly-tipping. The plots will be turned into allotments by the end of February.